

America Online offers a number of pricing options, and there may be another plan that might best suit your needs. If you would like to review other America Online® pricing plans, some as low as \$14.95 per month for ten hours, please click [here](#).

However, if you wish to cancel your membership you may do so in one of three ways:

1. Call us at 1-888-265-8008 and one of our Member Services Representatives would be more than happy to assist you.

2. Mail your request to us at:

America Online
PO BOX 17100
Jacksonville, FL 32245-7100

3. Fax your request to us at (904) 232-4879.

If you choose to write or fax us, please include the nature of your request and primary billing contact's full name, phone number, address, and handwritten signature. Additionally, for account security purposes, please provide ONE of the following:

- the primary Billing Contact's AOL® Screen Name
- the last four digits of the current payment method used for this account (for your security, only the last four digits please)
- the answer to the [Primary Master Screen Name's Account Security Question](#).

Cancellation will take effect within 72 hours of receipt of your request, and America Online will send you written confirmation. If you cancel near the end of your billing period, you may be inadvertently charged for the next month's fee. In that event, contact AOL® Billing at 1-888-265-8003 to have the charges reversed. No other refunds will be provided.

Please note that America Online reserves the right to collect fees, surcharges or costs incurred before your cancellation takes effect. Thank you for using America Online.

To explore different pricing options, please click [here](#) to see what price plans AOL has to offer.

About this article:

Last updated: 05/20/05 03:04 PM
AOL Version: AOL 9.0